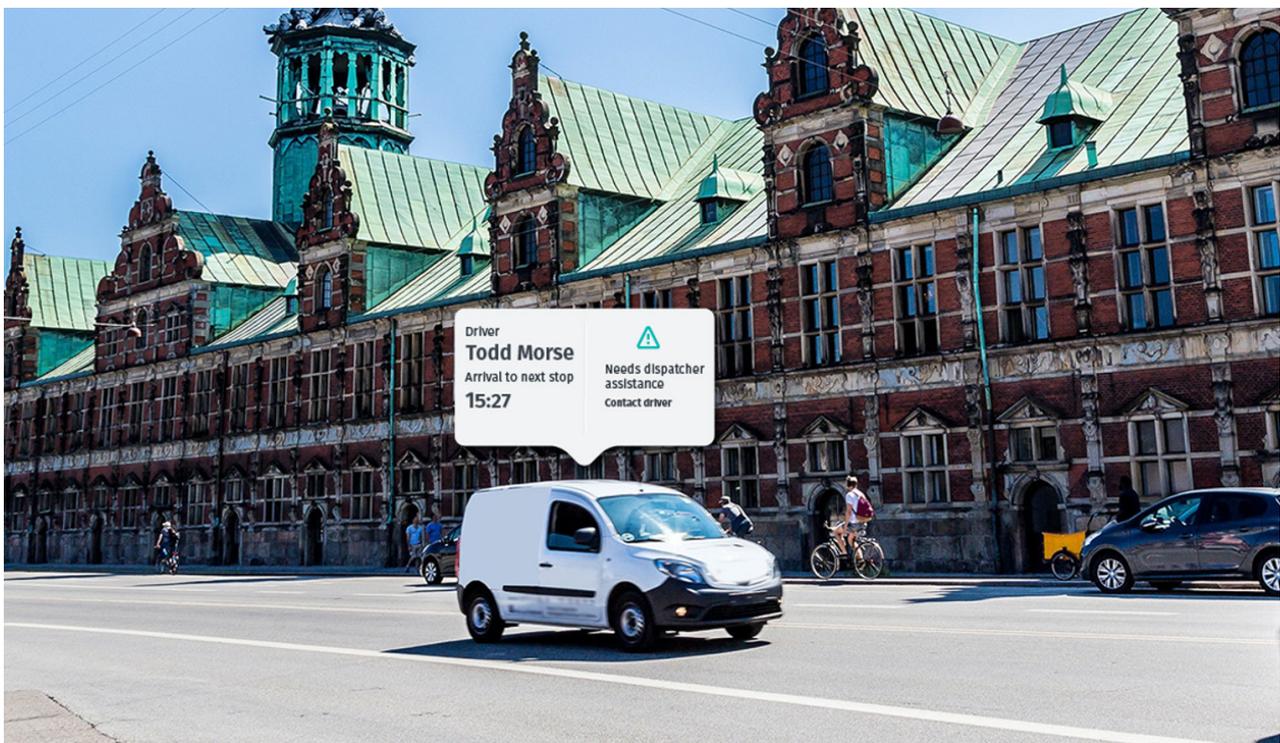


HERE Last Mile

All-in-one route optimization and dispatching for fleets



To adapt to an environment with increasing customer demands and tight margins, you need a solution to manage all aspects of fleet dispatching and routing. HERE Last Mile is a full-service product to help you optimize your fleet, from job planning to dispatching. Plan tours, match drivers and jobs, and stay on top of changing conditions with an end-to-end fleet optimization solution.



HERE Last Mile is an end-to-end solution for fleet planning, optimization, routing, and analysis. Create tour plans for every vehicle in the fleet based on depot location, real-time traffic, job constraints, and driver shifts. Then, dispatch each tour straight to the appropriate driver, ensuring clear communication and visibility between you and your employees.

HERE Last Mile keeps things moving through the day. Drivers using the mobile app receive turn-by-turn, voice-guided navigation based on live traffic and incident information to stay on track. Proof of delivery can be collected through signature or barcode scanning right from the app. And as conditions change, drivers and jobs can be reoptimized on the fly, giving fleets the flexibility they need to adapt.

How does it work?



HERE Last Mile is an end-to-end solution consisting of two parts, a web dashboard and a mobile application. The dashboard allows fleet managers to define their fleet and driver characteristics, including shift times, depot locations, driver qualifications, and vehicle capacity and capabilities.

When a job list—containing pickups, drop-offs, or a mix of the two—is uploaded, Last Mile uses HERE Tour Planning to find cost-effective tours for the entire fleet. Each tour reflects vehicle capacity, customer availability, priority, and any constraints defined by the dispatcher.

The mobile application, similarly powered by HERE Location Services, provides turn-by-turn voice-guided navigation with offline maps to improve speed, battery life, and reliability. Traffic-aware routing helps drivers reach each job on time, and proof of delivery is handled within the application so customers and managers can stay equally informed.

Features

Tour planning: Create tours for your fleet, dividing orders equally between the vehicles in your fleet based on job constraints and vehicle capabilities.

Real-time planning: Create tours using real-time traffic data, and adjust to new jobs or changed conditions with built-in tour re-planning.

End-to-end visibility: Review jobs on a map before dispatching, stay informed about driver status and location, and receive proof of delivery.

Route optimization: Based on HERE Location Services, real-time traffic and incident information and road closures to create the best routes for your drivers.

Everything your drivers need: Includes a driver app with traffic-aware, turn-by-turn, voice guided navigation from job to job, offline maps, and proof of delivery via signature collection or barcode scanning.

Reporting and analytics: Collect relevant data on your fleet, including performance over time, managed according to the highest security standards.

About HERE Technologies

HERE, a location data and technology platform, moves people, businesses and cities forward by harnessing the power of location. By leveraging our open platform, we empower our customers to achieve better outcomes - from helping a city manage its infrastructure or a business optimize its assets to guiding drivers to their destination safely. To learn more about HERE, please visit here.com or 360.here.com.