

# Resume



## **Objective**

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To help you eliminate unrecoverable damage while minimizing complaints.

Accomplished in two ways:

- 1) Risk Management Training and Consulting
- 2) Expert Claims Processing

## **Employment History**

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Now in our 28th year, we have processed close to a million claims, and recovered almost a billion dollars.

## **Special Qualifications**

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Widely acclaimed as the Loss of Use Experts.  
Effective processing of all claims from hubcaps to total losses.  
State-of-the-art computer system with free client access.  
Prevailed in first reported U.S. appellate decision involving loss of use and administrative fee in a rental car context: Koenig v. PurCo.

## **Interests**

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Keeping our fees low. We have never had a price increase.

## **References**

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We still have original clients from 25 years ago...  
and from 22 years ago... and from 20 years ago...  
(For that matter, we still have some original employees too!)

## **Contact**

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[contactus@purco.com](mailto:contactus@purco.com)



136 South Main Street, Spanish Fork Utah, 84660-2033

Phone: (801) 798-2400 Fax: (801) 798-1115

[www.purco.com](http://www.purco.com)