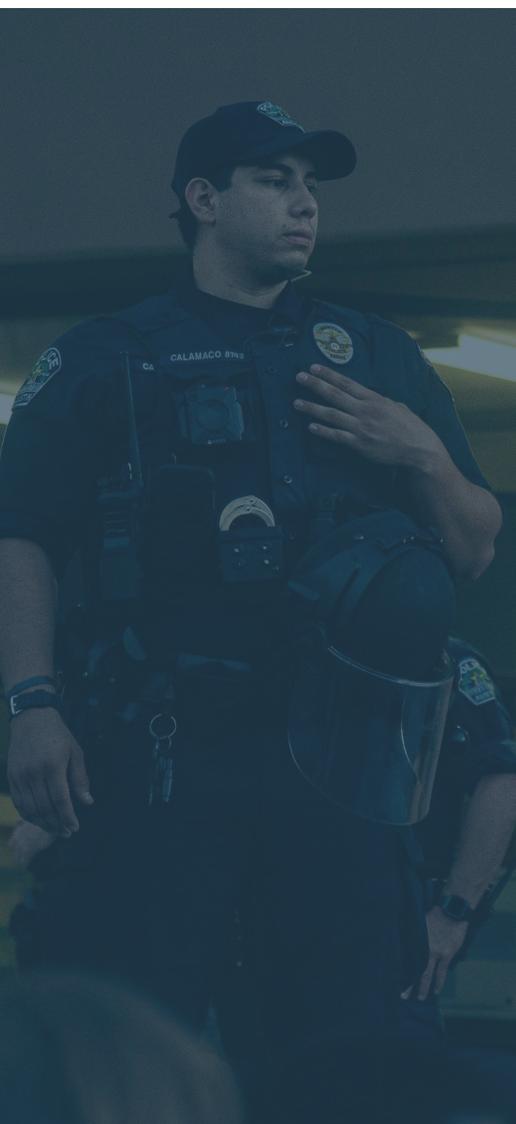


JUSTICE ACADEMY SKYROCKETS ONLINE COMPLETED COURSES BY OVER 5,000% IN JUST 3 YEARS WITH NEW VIRTUAL CAMPUS



CLIENT NEED

A statewide Justice Academy that trains more than 10,000 personnel annually sought to address several challenges in how it managed and provided training to personnel throughout the state.

One of these challenges involved using several different software applications to manage academy operations. Like many large law enforcement organizations, the Justice Academy had personnel data spread out across individualized applications and desktop files. At the same time, the Justice Academy's training workflow was fragmented between paper processes and multiple, siloed digital processes. This situation, combined with the decentralized data, limited the academy's capacity to meet the needs of students and to aggregate data in a timely manner for management reports.

In seeking training management software to serve the state's public safety officers in the years ahead, the Justice Academy looked for a comprehensive system to integrate all of its primary functions, such as academy class management, a

publicly accessible course catalog, registration system, scheduling, housing, and an online LMS.

One of the Justice Academy's primary objectives was to fulfill its vision of a Virtual Campus.

The vision called for a seamless system where students could access the course catalog, see basic course information like prerequisites and available seats, register for classes, update account information, take online events, and print course attendance certificates within a secure, personalized environment. In turn, Justice Academy staff would have 24/7 access to centralized, online training data with on-demand reporting to always know the progress of their students.



SOLUTION

To efficiently implement the Virtual Campus, the Justice Academy chose the Acadis® Software as a Service (SaaS) model with cloud hosting. With the SaaS model, there was no hardware to buy, no software to maintain, no network to monitor, nor staff to train – all yielding a quicker setup. The Justice Academy

also took advantage of the modular nature of Acadis, customizing its solution with Acadis Training, LMS, Scheduling, Registration/Online Registration, Housing, Documents, and the Person Portal and Registration Portal.

"It was the perfect system to meet our needs," the Justice Academy Assistant Director said. "And, on top of that, we could see that we were going to save money with Acadis compared to what we had been doing."



RESULTS

The Justice Academy cites the realization of its Virtual Campus vision as a game-changer for law enforcement. With the academy's emphasis in providing convenient online courses, its annual number of online courses completed skyrocketed over 5,000% in just 3 years.

Throughout the state, use of the Acadis® Portal and Acadis® Online Registration enables students to review available courses and request new account approval. It then allows approved students to securely log in, view registration information and prerequisites, determine the type of class (e.g. online, classroom, or blended) and if the class is open, waitlisted, or full, register for the desired course, and enter qualifications for approval. When approved by administration, the link to the course appears on the student's Acadis® Personal Portal page, and they can take their training as their schedule permits. After the student completes the class, they can see the title and grade added to their training record in Acadis®, as well as print a certificate of their accomplishment.

In turn, Justice Academy staff can 1) review, approve, and update new student accounts, 2) review, approve, and enroll students into online events, and 3) monitor student accounts, progress

and success rates. With Acadis, interruptive phone calling, emailing, and paper tracking are virtually eliminated.

"Word spread about how easy it was to go in and take this online training," the Academy's Instructor Developer said. "The sheriffs and chiefs bought in that this was huge for their agencies.

"It saves hundreds of thousands of dollars," she continued. "Staff is not away from their department and home. There are no adjunct instructor costs. It can reduce overtime, and officers can take the course anywhere, anytime. Officers can work at their own pace and can pause a course and pick up where they left off when they have time. Officers sign in, they take the training, including a pretest and post-test, and at the end, they can print their certificate. It's just so easy for them to do that."

"Acadis has allowed us to improve our training system by leaps and bounds," the Justice Academy Assistant Director said. "It has been a huge benefit to our team and the officers we work with."

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