



WHAT TO EXPECT: Warranty Chain Management 2021 HEALTH AND SAFETY PLAN

We are excited to finally be gathering for Warranty Chain Management on August 29 - September 1, 2021 at The Bellagio in sunny Las Vegas, NV!

Thank you in advance for your cooperation and for prioritizing your own health and the health of all colleagues in attendance. We have made great efforts to provide a safe event for all participants and to develop protocols in compliance with all official national, state, local and venue guidance. Please read below for details on the safety requirements needed to enter the event, along with health and safety protocols guests can expect.

BEFORE YOU ARRIVE

- **Contactless registration:** Unregistered attendees are encouraged to register online before the event. Onsite registration and badge pick-up will have a partition between visitors and staff.
- **Disclaimer & Waiver:** All attendees planning to attend or who will be present at WARRANTY CHAIN MANAGEMENT 2021 are required to complete, sign, and hand in the disclaimer and waiver before entering WARRANTY CHAIN MANAGEMENT .
- **Bring Your Face Masks:** Please wear a face mask at all times except when eating or drinking. We will provide masks if one is needed.
- **Stay Put if You're Feeling Sick:** Please stay home if you are feeling unwell or stay in your hotel room should you experience any symptoms after your arrival in Las Vegas. If you are feeling sick, do not come down to the meeting.

ARRIVING AT WARRANTY CHAIN MANAGEMENT 2021

- **Self- Assessment:** If you can answer "YES" to any of these questions, do not attend the meeting.
 - In the past 2 weeks have you had a new onset of fever, cough, shortness of breath, sore throat, chills, muscle aches, or loss of taste or smell?
 - In the past 2 weeks have you had a new or worsening runny nose, nasal congestion, headache, or nausea/vomiting/diarrhea that is not related to a chronic condition or seasonal allergies?
 - Have you been tested for COVID-19 in the past 2 weeks? Have you been asked to quarantine or been exposed to a person who has is confirmed positive for COVID-19 in the past 2 weeks?

RESOURCES:

US Travel Association: <https://www.ustravel.org/toolkit/industry-guidance-promoting-health-and-safety-all-travelers>

CDC: General Guidelines: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Travel Guidelines: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>

Self - Checker: <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/coronavirus-self-checker.html>

Nevada Health Response: Travel Advice for Visitors: <https://nvhealthresponse.nv.gov/travel-visitors/travelers-visitors>

Warranty Chain Management 2021: <https://www.warrantyconference.com/about/health-and-safety>

Bellagio Health & Safety Protocols: <https://www.mgmresorts.com/en/covid-19/health-and-safety-commitment.html>

- **'Vaccinated' ribbons** for those who are fully vaccinated if they wish to share the information with others in attendance.
- **Masks will be required** per local guidelines. Masks will be provided if needed.
- **Social Distancing** will be enforced in registration lines.

DURING THE EVENT

- **Social Distancing** will be enforced throughout the event, including limited seating per table in the meal area.
- **One Way Entrances and Exits** will be enforced to General Session Room and Exhibit Hall.
- General Session Room seating will be **1 person per 6' table**.
- We encourage all participants to **wash hands and make use of the hand sanitizers** regularly.
- **Hand sanitizing stations** are located throughout the hotel in abundance.
- **Mics and audio equipment will be wiped with sanitizing wipes** between uses.
- **Increased regular and deep cleaning** of the facility will happen before, during, and after the event with particular attention to detail on high-touch areas like handles, tabletops, restrooms and in places where food and beverages are available.
- Please **follow the directions** provided to you by staff and signage on the show floor and restrain from exchanging printed materials like brochures or business cards where possible – save money, go green, get digital!
- **Food and beverage service** will adhere to the guidelines of the venue to provide the highest standard food safety. Please maintain physical distancing as much as possible in these areas as well.

WELCOME TO WARRANTY CHAIN MANAGEMENT 2021!